Currently the postal network of the Republic of Belarus consists of more than 4 000 postal objects

At present the postal market of the Republic of Belarus is fast growing. License for public postal services for forwarding of postal items and subscription to printed media and its delivery is provided to 29 postal operators, including 22 of them to forwarding of postal items, and 7 of them to accepting print media subscriptions and delivering it.

According to the Integrated Index for Postal Development 2022 of the Universal Postal Union, the Republic of Belarus has been ranked 13th place among 172 countries of the world (in 2021 Belarus took the 14th place among 168 countries). This ranking provides overview of postal development at any country or region based on four dimensions: reliability, reach, relevance and resilience.

The Republic of Belarus continues to introduce new information and communication technologies and approaches that meet modern social and economic conditions, the interests of the population of the republic, in the process of servicing users of postal services.
Thus, in order to expand the range of postal services provided to users, to ensure state guarantees of accessibility and quality of universal postal services, the development and promotion of the National Postal Electronic System continues. The number of registered users in the National Postal Electronic System reached 2666 users (123 legal entities, 34 individual entrepreneurs and 2509 individuals).

One of the innovations in the field of postal communication services implemented recently on the basis of IT technologies was the introduction of an Electronic Advance System for legal entities. This is a digitized analogue of a printed advance book, which allows online crediting and debiting of funds for postal services, monitoring the flow of funds in a personal account 24/7, paying for a wide range of postal services, including sending messages through the national postal electronic system.

The provision of postal services to users through the "Mobile Postman" service made it possible to automate the work of postmen / postal couriers and provide settlements, including in rural areas, with modern services based on information and communication technologies. Currently, there are 5845 units operating in the Republic of Belarus.

In order to develop an additional round-the-clock channel for receiving postal services, increase the level of customer service and reduce the waiting time for receiving registered mail, the network and functionality of automated parcel lockers (self-service devices) continues to expand. The network of automated parcel lockers of the Republic of Belarus currently consists of 62 units.

The implementation of an Automated Customer Flow Management System is continuing, which allows distributing the flows of users of postal services and speeding up the process of their service in postal facilities. Currently, this system operates in 208 postal facilities with two or more operating windows.
From October 26 to 27, 2022, the Communications Administration of the Republic of Belarus, represented by Natalia Mikhailovna Gordeenko - the Deputy Minister of Communications and Informatization, took part in the meetings of the Council of Administration of the Universal Postal Union, which were held in Bern, Swiss Confederation.

The meetings discussed strategic measures aimed at the development of postal communications in the member countries of the Universal Postal Union, the impact of the postal sector on achieving the sustainable development Goals of the Universal Postal Union, trends and driving forces for achieving the volume of international mail that developed before the COVID19 pandemic.

Topical issues of the implementation of the Global Strategy for Cooperation and Development for 2022-2025, disaster risk management and emergency assistance, the mechanism of technical assistance to expand access to financial services (FITAF), the work of the Service Quality Improvement Fund were also considered.

From October 7 to 11, 2022, the philatelic Biennale "Rossika-2022" was held at the Central Museum of Communications named after A.S. Popov (St. Petersburg). Following the results of the biennale, the Belarusian post was awarded a Gold Commemorative Medal for the exposition "2022 – the year of historical memory".

The exhibition exhibited postage stamps and postcards from Russia, Belarus, Azerbaijan, Armenia, China, Laos, as well as samples from the collections of private collectors.

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