



## **28th Universal Postal Congress in Dubai**

The 28th Universal Postal Congress opened in Dubai, United Arab Emirates, on September 8. For two weeks, Dubai will become the capital of the international postal industry.

- New strategy - the Congress will approve a new UPU Strategy and Business Plan for 2026-2029, which will set the framework for adapting the postal sector to the rapidly changing environment created by the development of communications, new technologies and trading methods,
- Modernization of services - in an era of constant development of methods and forms of e-commerce, the Congress will decide on plans for modernization of postal products, payment and quality of service,
- Regional development - the participants of the Congress will consider a new Development Cooperation Policy aimed at deepening the work of the UPU in regions with a predominance of developing countries,
- Financial services - it is proposed to expand the UPU Postal Payment Services Agreement to include a wider range of financial services,
- Support women - the participants of the Congress will discuss how the postal sector can improve the efficiency of its service delivery to women, particularly small business owners seeking to enter the international e-commerce market,
- Climate resilience - the Congress will consider how postal operators can attract external funding, reduce costs and increase operational resilience through climate initiatives,
- Digital security - the issue of enhancing the security of the relevant digital infrastructures will be considered as part of the discussion on the digitalization of the postal sector,
- Elections - the Congress will elect the Deputy Secretary General of the UPU and the members of the Council of Administration and the Postal Operations Council for 2026-2029.

Изображение



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