



## Postal Service



Postal industry is an integral part of the industrial and social infrastructure of the Republic of Belarus and is functioning on its territory to meet the needs of individuals and legal entities, republican public administrative bodies in the field of postal services.

Postal services include:

- Acceptance, handling, storage, transportation, delivery (handing in) of postal items;
- Redirecting and return of postal items;
- EMS (Express Mail Service);
- Acceptance of subscription to printed mass media and its delivery;
- Readdressing of subscribed printed mass media;
- Payment of pensions, allowances, compensations and other social payments;
- Packaging of letter-post items and parcels;
- Fill in of Dispatch notes forms for postal items, Lists of content, Postal Money Order forms;
- Writing of addressees and messages;
- Rent of Post offices boxes;
- Provision of postal services at home;
- Other services not limited by legislation.

## The Ministry of Communications and Informatization of the Republic of Belarus in the field of postal services



Activities in the field of postal service are carried out on the basis of license issued by the Ministry of Communications and Informatization of the Republic of Belarus.

The licensing of activity in the field of postal service consists of:

- forwarding of postal items;
- acceptance of subscription to printed mass media and its delivery (or sampling from provided range of services).

The national postal operator-postal operator to which the Ministry of Communications and Informatization of the Republic of Belarus entrusts with functions on mandatory provision of universal postal services within the Republic of Belarus.

The national postal operator has the status of designated postal operator for provision of international postal service in accordance with the Universal Postal Union Acts.

In accordance with the Order №1 dated January 16, 2021, functions on mandatory provision of universal postal services within the Republic of Belarus are assigned to Republican Unitary Enterprise of Posts “Belpochta” (hereafter - RUE “Belpochta”). Therewith RUE “Belpochta” has a license for public communication services and public postal services:

- provision of international telephone connection;
- provision of intercity telephone connection;
- provision of local telephone connection;
- data transfer services;
- IP-TV service;
- forwarding of postal items;
- acceptance of subscription to printed mass media and its delivery.



Range of services of RUE "Belpochta" is available at web-site: <http://www.belpost.by>.

The provision of special communication services in the Republic of Belarus and the CIS states is carried out by the republican unitary enterprise "Special Communication".

Transportation and delivery of special items is carried out by the company's own vehicles, including armored vehicles. The delivery of shipments along the entire route is carried out by armed special communications officers.

**REPUBLICAN UNITARY ENTERPRISE SPECIAL COMMUNICATION**

- 80 + regular routes
- 11 special communications divisions
- 60 + vehicles

**The enterprise provides :**

**Delivery services for special shipments :**

- packets, items, receptacles
- cash, securities
- weapons and ammunition
- jewelry, objects of great value

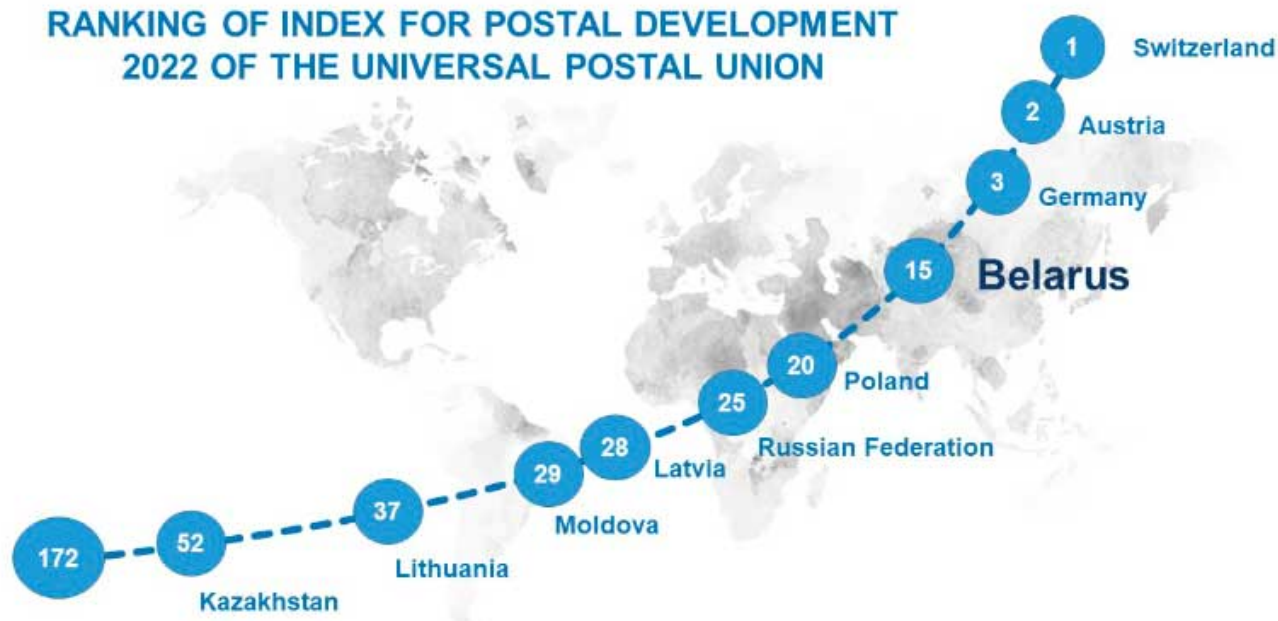
**Courier forwarding services "Special Communication Courier"**

**ADVANTAGES:**

- ✓ many years of experience
- ✓ individual approach to each customer
- ✓ opportunity of delivery of special shipments by express
- ✓ absence of intermediaries when working on the territory of the republic
- ✓ provision of armed guards at all stages of shipment
- ✓ guarantee of the safety of shipments
- ✓ confidentiality of the information provided
- ✓ presence of its own fleet with specially equipped vehicles

The list of special communication services provided by RUE "Special Communication" can be found on the website <http://www.specsvyaz.by>.

## RANKING OF INDEX FOR POSTAL DEVELOPMENT 2022 OF THE UNIVERSAL POSTAL UNION



Wide postal network of the Republic of Belarus covers all territory of the Republic of Belarus and provides with complete access to postal and other socially-significant services for natural and legal persons by enlarging range and totally accomplishes norms of State social standard on servicing of population approved by Decree of the Council of Ministers of the Republic of Belarus dated May 30, 2003 №724.

Among the innovations and achievements in the field of postal services, implemented recently on the basis of IT technologies, which contribute to improving the quality of life of the population, was the development of a national postal electronic system, expansion of the network of parcel terminals, introduction of the Mobile Postman service, an electronic advance system for legal entities, pre-postal processing of postal items.

One of the main areas of digitalization is the National Postal Electronic System. This is a convenient and fast way to send simple and registered letters in electronic and hybrid form with confirmation of delivery.

The service is available to all business entities and individuals; it guarantees compliance with postal secrecy, security and confidentiality of correspondence.

To forward mail, the user creates an electronic mailbox, which is a digital analogue of a standard mailbox. To receive and read the message, the recipient must log in to the email inbox. Notification of receipt of correspondence will be sent to the phone number or e-mail specified during registration. If the recipient of the mailing is not registered in the system, the national postal operator will automatically print and convert the attachment, and then deliver the mailing to the addressee at the specified postal address.

# National Postal Electronic System

A convenient and fast way to send letter post items in electronic and hybrid form with confirmation of the fact of delivery.

## ADVANTAGES OF THE SYSTEM:

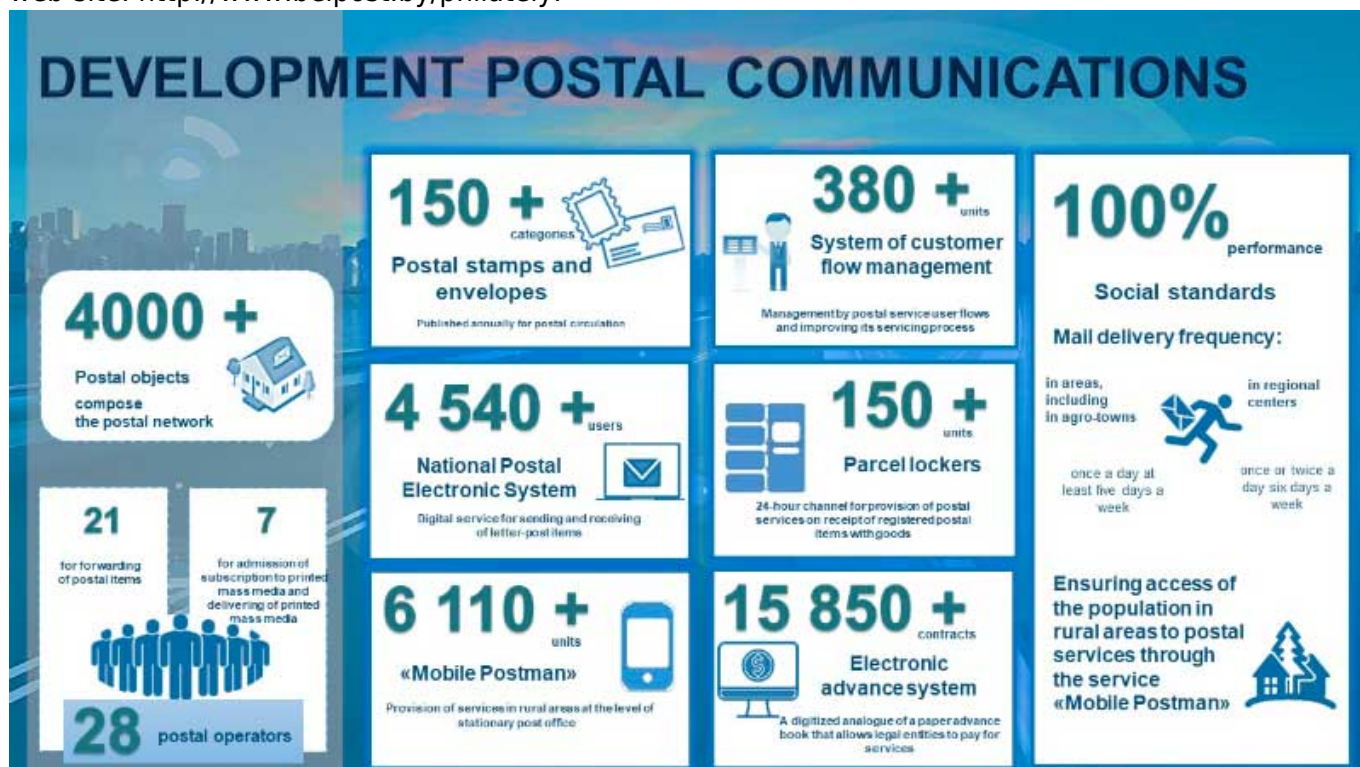
-  available to all legal entities and individuals
-  security and confidentiality of correspondence
-  maintaining of privacy of postal service
-  contactless sending and receiving of letters
-  instant delivery
-  advice of receipt
-  confirmation of the fact of delivery



Development of philately at the Republic of Belarus enhances promotion of culture and historic heritage of Belorussian people, its achievements, demonstration all spheres of our country life: history and culture, arts, natural resources, relevant events.

Exceptional right to issue and withdraw from circulation the state marks of postal payment at the Republic of Belarus owns to the Ministry of Communications and Informatization of the Republic of Belarus. The national postal operator issues and distributes state marks of payment.

Range of philatelic products issued in the Republic of Belarus since 1992 to present day is available at web-site: <http://www.belpost.by/philately>.



At present postal market of the Republic of Belarus is liberalized and has dynamic development. According to license in the field of postal activities, besides of national postal operator there are the following postal operators on postal market of the Republic of Belarus:

**FOR FORWARDING POSTAL ITEMS:**

 RUE «Special communication»	 dpd FLLC «DPD Bel»	 CJST «Internet-shop Euroopt»
 JLLC «M&M Militzer&Munch»	 LLC «Autolight Express»	 LLC «Taisu»
 LLC «Dom Pochty plus»	 LLC «TMF-Trans»	 LLC «PALOMA SERVICE»
 LLC «Vettorgpartner»	 LLC «TekTat»	 LLC «Marschroute Zapad»
 LLC «VAMexpressBY»	 LLC «Direxxt»	 PUE «SapsanExpress»
 LLC «Status Express»	 LLC «Pony Express»	 LLC «SMART DELIVERY»
 LLC «Dostavleno»	 LLC «Korolevskaya Sluzhba Dostavki»	

**FOR SUBSCRIPTION TO THE PRINTED MASS MEDIA:**

 LLC «Lagoda-Info»	 LLC «Vladimirs Grevtsov's Agency»
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**FOR THE DELIVERY OF PRINTED MASS MEDIA:**

 Institution «Newspaper office «Luninetskiya Naviny»	 DU «Newspaper office «Zhodzinskiya Naviny» and radio broadcasting program «Radio Zhodino»
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**FOR ADMISSION OF SUBSCRIPTION TO PRINTED MASS MEDIA AND DELIVERY OF PRINTED MASS MEDIA:**

 RUE «BELSOUZPECHAT»
 OJSC «Mogilevsouzpechat»
LLC «Grevtsov's Publisher»

During the Abidjan cycle 2021-2025 the member countries of the Universal Postal Union will use for sending of international postal items the International reply coupon which depicts a drawing of the representative of the Republic of Belarus.



Development of postal services of the Republic of Belarus are directed to enhancement of the national market of postal services as affective segment of economics and provision of modern postal services to the citizens of the Republic of Belarus through implementation of Information and Communication Technology and effective integration of software products. Further automation, integrated informatization of processes on management of national postal operator based on implementation of modern technologies and effective integration of software products are the main objectives of postal activities development.

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**Source URL:** <https://www.mpt.gov.by/postal-service>